

Question

The 'process for registering a patient gender re-assignment' published on Primary Care Support England (2021) website states that to change a gender marker a new NHS number will be issued. Is it the case that a new H&C number is issued when changing a gender marker in Northern Ireland?

The total number of requests received to change the gender marker of an H&C number or patient record.

The total number of new H&C numbers issued because of a request change to gender marker.

The number of requests received to change the gender marker of an H&C number (or patient record) each year from 1/1/1999 to 31/12/2023.

The number of new H&C numbers issued because of a change to gender marker each year from 1/1/1999 to 31/12/2023.

Response

I have checked with the relevant colleagues in the Department and have been advised that the Department does not hold this information.

However, it was suggested that the Business Services Organisation (BSO) may be able to assist you.

BSO have responsibility for issuing medical cards/H&C numbers so may hopefully be aware of the process and possibly provide the statistics sought.

I include a link to [their website here](#)

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