



Department of  
**Health**

An Roinn Sláinte

Máinnystrie O Poustie

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**For Action:** Assistant Director Integrated Care, Head of Pharmacy and Medicines Management, HSC Board & BSO  
Heads of Pharmacy and Medicines Management of HSC Trusts  
Regulation Quality Improvement Authority

From: Chief Pharmaceutical Officer  
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Our Ref: PHC/21/2020  
Date: 16 April 2020

## **DRUG ALERT**

### **CLASS 4 MEDICINES DEFECT INFORMATION**

**Caution in Use**

**Distribute to Pharmacy/Wholesaler Level**

Dear Healthcare Professional

**TEVA UK Limited**

**Levofloxacin 500mg Tablets**

**PL 00289/1047**

<b>Batch Number</b>	<b>Expiry Date</b>	<b>Pack Size</b>	<b>First Distributed</b>
105362	April 2021	10	Sept 2019

#### **Brief description of the problem**

TEVA UK Limited has informed us that the Product Code/GTIN (PC) number found on the above batches is incorrect. The GTIN number that should have been allocated for this batch of tablets is 05017007064459, however, 05017007064435 was applied in error which scans the batches as Levofloxacin 250mg Tablets. The product packed, the blister primary data, PIL primary data and carton primary data were confirmed as correct for a Levofloxacin 500mg Tablet batch.

There may be residual risk in cases where wholesalers and pharmacies use automated inventory system to dispense the affected batches within the pharmacy or wholesale facility. This batch is not subject to a recall.

#### **Advice for healthcare professional**

- The GTIN barcode should not be used for any dispensing activities for the affected batch listed above. Please bring this notice to the attention of all relevant staff within your facility.
- If you have supplied units from this batch to any other pharmacy or clinic, please forward a copy of this Alert to them.

## Advice for wholesalers

- The GTIN barcode should not be used for any dispensing activities for the affected batch listed above. Please bring this notice to the attention of all relevant staff within your facility.
- If you have supplied units from this batch to any other pharmacy or clinic, please forward a copy of this Alert to them.

## Further Information

For customer services queries, please contact [general.enquiries@tevauk.com](mailto:general.enquiries@tevauk.com) or telephone the Freephone number 0800 590 502

For medical enquiries and/or suspected adverse reaction reporting, please contact [medinfo@tevauk.com](mailto:medinfo@tevauk.com) or telephone 020 7540 7117

For product quality queries, please contact [general.enquiries@tevauk.com](mailto:general.enquiries@tevauk.com) or telephone the Freephone number 0800 590 502

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter

RQIA should bring this information to the attention of private hospitals/clinics registered with them and any other relevant care facilities

The Business Services Organisation is asked to bring this information to the attention of Community Pharmacists and General Medical Practitioners directly.

Yours sincerely



Mrs Cathy Harrison  
Chief Pharmaceutical Officer