From: Infrastructure & Investment Directorate



Andrew Tumilson
By E-Mail:

andrewtumilson2021@hotmail.com

Castle Buildings
Stormont Estate
Belfast
BT4 3SQ
E-Mail:annemarie.smyth@health-ni.gov.uk

Our Ref: DOH/2026-0283
Date: 4 November 2026

Dear Andrew

Freedom of Information Act 2000 (FOIA)

I am writing to confirm that the Department of Health (DoH) Northern Ireland has considered your request dated 15 October 2026 and submitted under the above legislation.

You asked the Department for the following:

Provide a copy of the Department for Health, Northern Ireland, Reasonable adjustment policy (For the Public, Visitors or Contractors - and for Employees).

In response please see below:

The Department of Health does not hold a policy entitled "Reasonable Adjustment Policy (for the Public, Visitors or Contractors and for Employees)".

Arrangements relating to reasonable adjustments are informed by relevant Northern Ireland Civil Service (NICS) policies and guidance. Responsibility for the development and maintenance of NICS employment policies, including those relating to reasonable adjustments in the workplace, rests with the Department of Finance.

In relation to Department of Health employees, requests for reasonable adjustments are considered on an individual basis, taking account of the circumstances of the employee and the requirements of the role in line with relevant NICS policies and guidance.

For visitors attending meetings within Castle Buildings, meeting organisers are responsible for identifying and facilitating any accessibility requirements and, where necessary, liaising with the Premises Officer regarding appropriate arrangements.

For members of the public and contractors, reasonable adjustments are considered where required to facilitate access to Departmental services, information, meetings and premises.

You may wish to contact the Department of Finance at **foi@finance-ni.gov.uk** if you require information relating to NICS policies and guidance concerning reasonable adjustments.

You may ask the Department to carry out an internal review of this response. Any request for an internal review must be made within two calendar months of the date of this letter and should be addressed to: FAO Internal Reviewer, Room A3.5a, Castle Buildings, Stormont Estate, Belfast BT4 3SQ, or emailed to foi@health-ni.gov.uk

If after such an internal review you are still unhappy with the response, you have the right to appeal to the Information Commissioner at Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF, who will undertake an independent review.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Anne Marie Smyth
Local Information Manager