



EVERYONE TOGETHER | NO ONE ALONE

Our Pact is an agreement that helps everyone understand how services that support children and families in Northern Ireland should work.

Our Pact is based on our rights - to be listened to, treated fairly and shown respect. Our Pact has four parts:



STANDARDS

Respect, fairness and honesty in every interaction



SUPPORT

Helping families access the right help, from the right people at the right time



SHARE

Working together, sharing information and making decision as a team



SPEAK UP

Respecting rights and ensuring there is a fair way to raise concerns