

# NINES – FAMILY HELP CLINIC

November 2022 to December 2024

This service aims to provide a multiagency collaborative response to reduce health gaps and vulnerabilities for newly arrived asylum seeker pregnant women, preschool children, and their families in the BHSCT area.

## How much did we do?



### Service providers attending clinics

- NINES-BAME Health Visitors
- Barnardo's
- Education Authority
- Sure Start
- Mears
- Cultural Liaison Midwife



### Attending clinics:

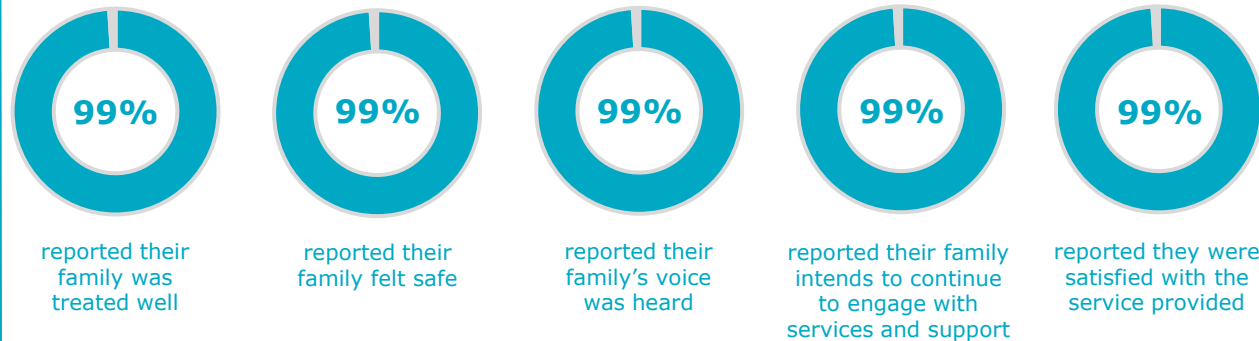


Note: Some measures in this section are not unique across the different clinics. For example, across the 42 clinics, there were 255 attendances by staff from the different providers, rather than 255 different staff.

## How well did we do it?

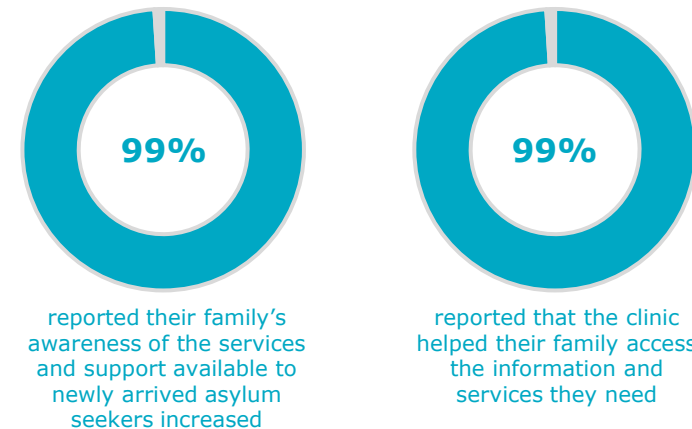


### User feedback on experience at clinic:



## Is anyone better off?

### User feedback on benefits of attending clinic:



#### Sample service provider feedback

"It's beginning to feel like we are joining the dots as a team around the family."

"This has been the best and most protective piece of work in respect of supporting families who are newly arrived."

#### Sample user feedback

"We were worried it would be difficult to find the people we need to help our children. We don't speak English. This has taken the stress away and we are so happy."

"I never saw so much help. Everyone was so kind. Thank you."

"Please do this regularly and include more men and husbands."



Average time (weeks) to access services provided at clinics:

**4.0** for families attending clinics

**26** for families not attending clinics